



Accessibility for Ontarians with Disabilities

Astley Gilbert is committed to meeting its current and ongoing obligations under the Ontario Human Rights Code respecting non-discrimination.

Astley Gilbert understands that obligations under the *Accessibility for Ontarians with Disabilities Act, 2005 (AODA)* and its accessibility standards do not substitute or limit its obligations under the Ontario Human Rights Code or obligations to people with disabilities under any other law.

Astley Gilbert is committed to complying with both the *Ontario Human Rights Code* and the *AODA*. Astley Gilbert is committed to excellence in serving all customers including people with disabilities.

Our accessible customer service policies are consistent with the principles of independence, dignity, integration and equality of opportunity for people with disabilities.

Astley Gilbert Limited is committed to meeting the customer feedback process by providing accessible formats and communication supports when requested.