



# Customer Feedback Form

This form is a requirement of Ontario Regulation 191/11 Accessibility for Ontarians with Disabilities Act 2005 (AODA compliant)

Thank you for visiting Astley Gilbert Limited (AG). We value everyone and strive to meet your needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

Please tell us the date and location of your visit:

Date  Branch

Were you satisfied with the customer service AG provided you?  Yes  No

If no, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Was our service provided to you in an accessible manner?  Yes  No

If no, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Optional Information – complete only if you wish to be contacted:

Preferred Contact Method:  Phone  Email

Name

Phone #  Email

Please complete the Customer Feedback Form and email the form to [hr@astleygilbert.com](mailto:hr@astleygilbert.com). If you have any questions, call our HR Department at 416-288-2789 or email [hr@astleygilbert.com](mailto:hr@astleygilbert.com). All feedback is directed to HR and responses will follow within ten business days.

Astley Gilbert Limited (AG) is committed to keeping the personal information of its customers confidential, secure and private. Our Privacy Policy has been designed to inform employees, customers, subcontractors of AG of our commitment and recognition to our obligation to meet the spirit and terms of the federal Personal Information Protection and Electronic Documents Act (PIPEDA).